# 2019/2020 ROYAL CARIBBEAN INTERNATIONAL

**FOR BOOKINGS MADE ON OR AFTER APRIL 1, 2018, DEPARTING APRIL 15, 2018 AND BEYOND**

## AAA/CAA Vacations® Amenities

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### AAA/CAA Vacations® AMENITIES

#### AAA/CAA Vacations® Amenities

- Priority Check-in on day of embarkation (after security; does not grant priority boarding).
- Sparkling wine placed in stateroom during cruise.
- **NEW! One Complimentary Specialty Dining Experience for two (balcony and above, all ships, all sailings, any number of nights)**
  
  *Passengers must make reservations onboard. Valid on port days only. Gratuities included. May be used for lunch or dinner. Voucher is valid for lunch at Giovanni’s Table, Chops Grille, Sabor Modern Mexican, or dinner at Chops Grille, Giovanni’s Table, Samba Grill, Jamie’s Italian, 150 Central Park, or Wonderland. Excludes: Hooked Seafood, Johnny Rockets*, Izumi, Chef’s Table, Mystery Dinner Theater, Vini d’Italia and Portofino Wine Series. Specialty dining events in Specialty restaurants are excluded from offer. Restaurants subject to change.**

  **NOTE:** Majesty of the Seas bookings will receive one complimentary meal for two at Johnny Rockets as their specialty dining experience.

#### AAA/CAA Vacations® Special Pricing Amenities

- Special Pricing.
- Onboard Spending Credit per stateroom (varies by departure - see Cruise Calendar).
- Early Booking Onboard Spending Credit per stateroom (2019, 2020 departures. Must be booked 6 months prior to departure date).
- Priority Check-in on day of embarkation (after security; does not grant priority boarding).
- Sparkling wine placed in stateroom during cruise.
- **NEW! One Complimentary Specialty Dining Experience for two (balcony and above, all ships, all sailings, any number of nights)**

**AAA/CAA Vacations® Special Pricing sailings are identified with “RCI $” on the Cruise Calendar.**

**NOTE:** Bookings made prior to April 1 will not be changed and will receive the previous amenities.

### AAA/CAA Member Benefit (Not part of AAA/CAA Vacations®)

AAA/CAA Vacations® and AAA/CAA Vacations® Special Pricing amenities are combinable with a AAA Member Benefit of one Complimentary Specialty Lunch* for two for balcony and above, all sailings 7

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AAA Vacations® Proprietary & Confidential
nights or longer, effective April 1, 2018 for sailings departing April 15, 2018 and beyond. This will automatically append to bookings and will show as a second meal when applicable.

*NOTE: Majesty of the Seas bookings will receive a Member Benefit of one complimentary lunch for two at Johnny Rockets as their specialty lunch.

AAA/CAA Vacations® Best Price Guarantee
If a member makes a booking with AAA for a qualifying AAA/CAA Vacations® cruise vacation, and they find a valid better rate for the exact itinerary within 24 hours of your booking, AAA/CAA Vacations® will match the lower rate and send them a $50 AAA/CAA Vacations® future travel credit certificate. Certain restrictions apply. Click here for further details.

AAA/CAA Vacations® 24x7 Member Care (offered through Allianz)
AAA/CAA Vacations® 24/7 Member Care vouchers are only available to AAA/CAA Vacations® customers. At least one member of the traveling party must be a AAA/CAA member. Click here for further details.

COMBINABILITY

AAA/CAA Vacations® Special Pricing (Rate Code AAA VAC SPECIAL PRICING) Combinability:
AAA/CAA Vacations® Special Pricing is combinable with all AAA/CAA Vacations® amenities but not combinable with club groups or with any pricing promotion with the exception of Crown and Anchor discounts. New, FIT bookings may be moved into an existing group, assuming required criteria are met, but will lose AAA/CAA Vacations® amenities and will not be re-appended. Please check with Royal Caribbean reservations at time of booking to verify combinability of rate. Agents should contact the AAA Diamond Desk at 1-844-278-9747 or email at AAAdiamondteam@rccl.com to move FIT bookings into the AAA VAC SPECIAL PRICING group.

AAA/CAA Vacations® Amenities combinable with:
All in-market promotions, AAA Member Benefit and AAA/CAA Vacations® Special Pricing.

<table>
<thead>
<tr>
<th>Length</th>
<th>Category</th>
<th>Ship*</th>
<th>AAA/CAA Vacations® Amenities</th>
<th>Member Benefit</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Priority Check-in</td>
<td>Sparkling Wine</td>
</tr>
<tr>
<td>1 to 10+ Nights</td>
<td>Interior - Ocean View</td>
<td>All</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>1 to 6 Nights</td>
<td>Balcony - Suite</td>
<td>All</td>
<td>Y</td>
<td>Y</td>
</tr>
<tr>
<td>7+ Nights</td>
<td>Balcony - Suite</td>
<td>All</td>
<td>Y</td>
<td>Y</td>
</tr>
</tbody>
</table>

*Note: Majesty of the Seas sailings will receive complimentary dining for two at Johnny Rockets.

AAA/CAA Vacations® Special Pricing Combinability Grid

<table>
<thead>
<tr>
<th>Length</th>
<th>Category</th>
<th>Ship*</th>
<th>OBC</th>
<th>Early Booking OBC ¹</th>
<th>Priority Check-in</th>
<th>Sparkling Wine</th>
<th>Comp. Dining*</th>
<th>Comp. Lunch*</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 to 10+ Nights</td>
<td>Interior - Ocean View</td>
<td>All</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
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<td>Balcony - Suite</td>
<td>All</td>
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<td>Y</td>
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<td>Y</td>
<td>Y</td>
<td>Y</td>
</tr>
</tbody>
</table>

*Majesty of the Seas sailings will receive complimentary dining for two at Johnny Rockets.
¹Bookings must be made 6 months in advance of departure date.
AAA/CAA Vacations® Amenities not combinable with:
Club groups. If FIT bookings are moved into club groups, they will lose AAA/CAA Vacations® amenities and will not be re-appended.

AAA Vacations® Special Pricing Early Booking Onboard Spending Credit (OBC) Not combinable with:
The Non-Refundable Deposit Onboard Spending Credit.

Future/Next Cruise Policy:
Decide now: Up to $500 OBC per stateroom for confirmed bookings on current sailing based on length of sailing, stateroom type booked. Deposit is $50-$500 per stateroom based on length of sailing, stateroom type booked and are non-refundable. Current promo applies for future sailing.
Decide Later: Applies to a maximum of three Open Bookings per person per voyage. Deposit is $100 non-refundable per person. OBC per stateroom model: $25.00 OBC 5-7 nights, $50.00 OBC 8-10 nights, $75.00 OBC 11-14 nights and $100.00 OBC 15+ nights.

AAA/CAA VACATIONS® VOUCHERS

AAA/CAA Vacations® vouchers to be included in members’ travel documents:
All documents are available on AICWEB. Print one voucher per stateroom.
Click here to access the Priority Check-in voucher in case of an eDocs failure. Priority check-in is after passengers go through security.
Click here to access the Specialty Dining voucher. Reservations must be made onboard (not pre-bookable)
Click here to access the Specialty Lunch voucher. Reservations must be made onboard (not pre-bookable)
Click here for AAA/CAA Vacations® 24 X 7 Member Care Voucher.

Sparkling Wine will be placed in cabin during cruise - no voucher needed.

Note: Priority Check-in and specialty dining vouchers apply only to bookings with confirmed Option Codes SDI1, SFD4, NALN in booking. Vouchers will not be honored for any other Royal Caribbean Cruise trade promotions.

BOOKING INSTRUCTIONS

- EFFECTIVE BOOKING DATE TO RECEIVE THE NEW AAA/CAA VACATIONS® AMENITIES IS APRIL 1, 2018 FOR SAILINGS DEPARTING APRIL 15, 2018.
- BOOKINGS MADE PRIOR TO APRIL 1 WILL NOT BE CHANGED AND WILL RECEIVE THE PREVIOUS AMENITIES.
- CONTACT US FOR QUESTIONS ABOUT BOOKINGS MADE AFTER APRIL 1 THAT WISH TO RECEIVE, AND QUALIFIED FOR, THE AAA/CAA VACATIONS® ONBOARD SPENDING CREDIT.

Travelport Cruise: Select a AAA/CAA Vacations® promotion to have promotion details included on customer confirmation. Amenities will be applied within 14 days of booking creation.

Redemption of amenities: Book any rate code and the amenity codes for priority check-in, sparkling wine and complimentary specialty dining will automatically be applied within 14 days of booking creation. Bookings made less than 14 days prior to departure will not receive amenities.
less than 14 days prior to departure will not receive amenities. Booking confirmations will show one meal or two meals (lunch and dinner) when applicable.

AAA/CAA Vacations® Special Pricing (Rate Code AAA VAC SPECIAL PRICING):

- Available on select sailings based on availability at time of booking until 120 days prior to departure.
- The AAA/CAA Vacations® Special Pricing onboard spending credit(s) and amenities (Priority Check-in, Specialty Dining) will not show on the booking confirmation, but will be applied to passenger’s account by the 2nd day of sailing.
- Bookings must be made 6 months in advance of departure date to receive the Early Booking OBC. This is not combinable with the Non-Refundable Deposit OBC.
- eDocs will not be available to issue. Use manual documents on AICWEB:
  - Click here to access the Priority Check-in voucher in case of an eDocs failure. Priority check-in is after passengers go through security.
  - Click here to access the Specialty Dining voucher. Reservations must be made onboard (not pre-bookable)
  - Click here to access the Specialty Lunch voucher. Reservations must be made onboard (not pre-bookable)
  - Click here for AAA/CAA Vacations® 24 X 7 Member Care Voucher.
- Large deposit windows are incorrectly showing during the booking process. The cruise lines are working to correct this. Deposits should be made within 30 days of adding names.
- If booking directly with the cruise line, request an email confirmation be sent directly to you.
- For service on bookings, contact the AAA Diamond Desk at 1-844-278-9747 or email at AAAdiamondteam@rccl.com. Provide the following agency phone number for assistance: 888-314-9103.

Eligible sailings are highlighted in green and identified with “RCI $” on the Cruise Calendar in the Cruise Line column. The Group#/Promo Code column shows the Rate Code ID to look for in Travelport Cruise. To book AAA/CAA Vacations® Special Vac Pricing sailings in Travelport Cruise, select the appropriate sailing date, and Rate Code ID. You must select the “AAA VAC SPECIAL PRICING” Rate Code Description:

If booking a single, triple, quad, please contact Royal Caribbean reservations.

If a general market offer can be booked into AAA/CAA Vacations® Special Pricing, rate codes will show on the Category Pricing page in Travelport Cruise. These general market offers will be booked at the prevailing rate of each offer and not against any older allocated rates held by AAA/CAA Vacations® Special Pricing, and will still receive the amenities.
Other methods of reservation: Phone and partner site, CruisingPower.

Note: If a booking does not initially qualify for AAA/CAA Vacations® but is modified later to allow amenities, the amenity codes are not automatically applied. Contact your Business Development Manager Support Specialist and Strategic Account Manager to have them applied. This applies to all booking methods.

AMENITY CODES

<table>
<thead>
<tr>
<th>Amenity/Rate Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SDI1</td>
<td>- Priority Check-in &amp; Sparkling wine in cabin. <em>Priority check-in is after passengers go through security.</em> - Applied 14 days after booking creation.</td>
</tr>
<tr>
<td>SFD4</td>
<td>- Complimentary Specialty Dining for two. <em>Reservations must be made onboard (not pre-bookable).</em> - Applied 14 days after booking creation. - Booking confirmations will show one meal or two meals (lunch and dinner) when applicable.</td>
</tr>
<tr>
<td>NALN</td>
<td>- Complimentary Specialty Lunch for two. <em>Reservations must be made onboard (not pre-bookable).</em> - Applied 14 days after booking creation. - Booking confirmations will show one meal or two meals (lunch and dinner) when applicable.</td>
</tr>
</tbody>
</table>

AAA VAC SPECIAL PRICING (identified with RCI $ on Cruise Calendar) Rate Code ID # varies by sailing. (See Cruise Calendar Group#/Promo Code column for number)

ELIGIBLE DEPARTURES

- All 2019 and 2020 sailings are included in AAA/CAA Vacations®. Select sailings available for AAA/CAA Vacations® Special Pricing.
- Bookings must be made at least 14+ days prior to sailing to receive AAA/CAA Vacations® amenities.
- Effective booking date to receive the new AAA/CAA Vacations® amenities is April 1, 2018 for sailings departing April 15, 2018.
- Bookings made prior to April 1 will not be changed and will receive the previous amenities.
- Contact us for questions about bookings made after April 1 that wish to receive, and qualify for, the AAA/CAA Vacations® onboard spending credit.

AAA/CAA Vacations® Special Pricing bookings must be made at least 120 days prior to departure.

Cruise Tours: Applies to cruise portion of a cruise tour that includes a AAA/CAA Vacations® sailing. Does not apply to AAA/CAA Vacations® Special Pricing.

Click here TO VIEW FULL AAA/CAA VACATIONS® CRUISE CALENDAR ON AICWEB

NOTE: “RCI $” ON CRUISE CALENDAR INDICATES AAA/CAA VACATIONS® SPECIAL PRICING SAILING.

CONFIRMATIONS
- Amenity codes for priority check-in, sparkling wine and complimentary specialty dining will automatically be applied within 14 days of booking creation when applicable. **AAA/CAA Vacations®** Special Pricing amenities will not show on the booking confirmation, but will be applied to passenger’s account by the 2nd day of sailing.
- Booking confirmations will show one or two meals when applicable. [Click here](#) for an example.
- Request updated cruise confirmation 14 days after booking is made to verify amenities have been applied. If they are not showing, contact your Business Development Manager Support Specialist and Strategic Account Manager.
- **IMPORTANT:** IT IS THE AGENT’S RESPONSIBILITY TO VERIFY AAA/CAA VACATIONS® HAVE BEEN APPLIED.
- The **AAA/CAA Vacations®** Special Pricing amenities will not show on the booking confirmation, but will be applied to passenger’s account by the 2nd day of sailing.
- **AAA/CAA Vacations®** Special Pricing booking confirmations will show AAA Vac or another name as the agent name.
- If booking directly with the cruise line, request an email confirmation to be sent directly to you.
- For service on bookings, contact the AAA Diamond Desk at 1-844-278-9747 or email at AAAdiamondteam@rccl.com. Provide the following agency phone number for assistance: 888-314-9103.

**Travelport Cruise:** Standard **AAA/CAA Vacations®** amenities will appear in Travelport Cruise confirmations 14 days after booking:

- Search for booking (Service tab) > Trips button > View button > View/Modify PNR button. Scroll down to Booking History section to verify amenity code(s) SDI1 (Priority Check-In/Sparkling Wine), SDF4 (comp. dining if applicable) NALN (comp. lunch if applicable) have been added.
- The **AAA/CAA Vacations®** Special Pricing amenities will not show on the booking confirmation, but will be applied to passenger’s account by the 2nd day of sailing.

**CruisingPower:** Amenity/Option Codes can be seen on the Service History page.

- [Click here](#) for example of how **AAA/CAA Vacations®** amenities appear on bookings.
- **AAA/CAA Vacations®** Best Price Guarantee and 24x7 Member Care will not show on cruise confirmation.

**AGENT SUPPORT**

Royal Caribbean’s reservation department is unable to apply **AAA/CAA Vacations®** amenity codes and are not responsible to provide the details of the **AAA/CAA Vacations®** program. Contact your Royal Caribbean Business Development Manager Support Specialist and Strategic Account Manager for assistance.

**ADDITIONAL PARTNER INFORMATION**

For additional preferred partner information visit [Royal Caribbean International Reference Pages](#).

**VIEWING AAA/CAA VACATIONS® AMENITIES**

- **AAA Vacations®** Proprietary & Confidential
Travelport Cruise: Standard AAA/CAA Vacations® amenities will appear in Travelport Cruise confirmations 14 days after booking. Synchronize bookings in Travelport Cruise to confirm amenities have been applied:

Search for booking (Service tab)> Trips button> View button> View/Modify PNR button. Scroll down to Booking History section to verify amenity codes have been added:

The AAA/CAA Vacations® Special Pricing amenities will not show on the booking confirmation, but will be applied to passenger's account by the 2nd day of sailing

Royal Caribbean: Amenities will appear in confirmations from the cruise line 14 days after booking:

Example of eDocs: Applicable amenities will appear in eDocs.
Priority Check-in

@GNAME:

RESERVATION ID: @BKGD@
SHIP NAME: @SHIPNAME@
SAILING DATE: @SHPD02@

On the day of ship boarding, skip the regular lines at the pier by taking advantage of our VIP Check-in. Once you arrive at the pier, please proceed to the line marked “Crown and Anchor Society” Members” and show this voucher to one of our pier agents. After checking in, AAA guests will board as per normal boarding procedures.

You will receive a complimentary bottle of Sparkling Wine delivered to your stateroom. The bottle of wine may arrive on any day during the length of your cruise.

Terms & Conditions: Priority Check-in VIP check-in does not include priority embarkation access to board the ship prior to the start of normal boarding. AAA guests will board as per normal boarding procedures. You must have completed on-line check-in a have a valid [redacted]. Your forms of identification are also required in order to proceed. Valid only for this voyage. Lost or stolen award letters are not replaceable. We reserve the right to disallow any redemption for inappropriate duplicate submissions, or those that are inconsistent with the terms and conditions of the offer. Limited to one per stateroom, per voyage. Attention Shoreline Staff: [redacted] has been approved to check in via our [redacted] system.

Priority Check-in

@GNAME:

RESERVATION ID: @BKGD@
SHIP NAME: @SHIPNAME@
SAILING DATE: @SHPD02@

On the day of ship boarding, skip the regular lines at the pier by taking advantage of our VIP Check-in. Once you arrive at the pier, please proceed to the line marked “Crown and Anchor Society” Members” and show this voucher to one of our pier agents. After checking in, AAA guests will board as per normal boarding procedures.

Terms & Conditions: Priority Check-in VIP check-in does not include priority embarkation access to board the ship prior to the start of normal boarding. AAA guests will board as per normal boarding procedures. You must have completed on-line check-in a have a valid [redacted]. Your forms of identification are also required in order to proceed. Valid only for this voyage. Lost or stolen award letters are not replaceable. We reserve the right to disallow any redemption for inappropriate duplicate submissions, or those that are inconsistent with the terms and conditions of the offer. Limited to one per stateroom, per voyage. Attention Shoreline Staff: [redacted] has been approved to check in via our [redacted] system.

Dinner For Two

@GNAME:

RESERVATION ID: @BKGD@
SHIP NAME: HARMONY OF THE SEAS
SAILING DATE: 06 OCT 2019

Enjoy a complimentary dinner for two in one of our specialty restaurants onboard Chops Grille, Giovanni’s Table, Sambas Grill, Jamie’s Italian, ISO Central Park or Wonderland. Vouchers vary by ship. Gratuities are included. Alcoholic beverages and sodas are not included and are available at an additional cost.

This voucher may not be transferred, exchanged or redeemed for cash or credited towards other purchases or substitutions. Presentation of this virtual voucher alone will not entitle the possessor to redeem the other restaurant to the ship. Reservations for specialty dining must be made onboard during the sailing in order to redeem this voucher. This voucher will not be accepted for Specialty dining reservations that are made online prior to the cruise. The right to decline any redemption or inappropriate duplicate submissions, or those that are inconsistent with the terms and conditions of the offer. This offer is per stateroom and only available on pre-sale. A $20 charge is valid for dinner for two, one per sailing at Chops Grille, Giovanni’s Table, Sambas Grill, Jamie’s Italian, ISO Central Park or Wonderland, or both for two, one per sailing at Giovanni’s Table or Sabreholders Restaurant. Vouchers vary by ship. Special dining events that book capacity in specialty restaurants are excluded from the dining offer. Vouchers cannot be used toward the purchase of specialty dining packages, alcoholic beverages and sodas are not included, and are available at an additional cost. Specialty dining packages are included. This offer does not apply to infants or any credit for reservations, or if there is a need to be voided in the restaurant. Not all ships feature specialty restaurants. Please note Royal Caribbean Reservations is not aware of these promotions, direct all questions to your Travel Professional. Subject to availability. Certain restrictions apply. ©2017 Royal Caribbean Cruises Ltd. Shoreline Staff: [redacted] has been approved to check in via our [redacted] system.
### Dinner For Two

**RESERVATION ID:**
**SHIP NAME:**
**SAILING DATE:**

Enjoy a complimentary dinner for two in one of our specialty restaurants onboard. Chops Grille, Giovanni’s Table, Samba Grill, Jamie’s Italian, 50 Central Park or Wonderland. Venues vary by ship. Gratuities are included. Alcoholic beverages and sodas are not included and are available at an additional cost.

This voucher may not be transferred, exchanged or redeemed for cash or credited towards other purchases or substitutions. Presentation of this virtual voucher alone will not entitle the possession to redeem this offer onboard. No cash value. Reservations for specialty dining must be made onboard during the sailing in order to redeem this voucher. This voucher will not be accepted for specialty dining reservations that are made online prior to the cruise. We reserve the right to disallow any redemption or transfer of this offer at our sole discretion. Void where prohibited. 1 per booking. Voucher is valid for dinner for two, one per sailing in Chops Grille, Giovanni’s Table, Samba Grill, Jamie’s Italian, 50 Central Park or Wonderland, or lunch for two, one per sailing, at Giovanni’s Table or Sabor Modern Mexican. Venues vary by ship. Special dining venues that take place on specialty restaurants are excluded from this dining offer. Voucher cannot be used toward the purchase of specialty dining packages. Alcoholic beverages and sodas are not included and are available at an additional cost. Specialty dining promotions are included. This offer does not give guest(s) any priority for reservations, or if there is a wait to be seated in the restaurant. Not all ships feature specialty restaurants. Please note Royal Caribbean is not aware of these promotions, direct all questions to your Travel Professional. Subject to availability. Certain restrictions may apply. ©2017 Royal Caribbean Cruises Ltd. Ships registry: The Bahamas.

### Specialty Lunch

**RESERVATION ID:**
**SHIP NAME:**
**SAILING DATE:**

Enjoy a complimentary lunch for two in one of our specialty restaurants onboard. Giovanni’s Table, Chops Grille or Sabor Modern Mexican. Venues vary by ship. Gratuities are included. Alcoholic beverages and sodas are not included and are available at an additional cost. Dining Offer does not give guest(s) any priority for reservations, or if there is a wait to be seated in the selected specialty restaurant. No redemption required. Voucher cannot be duplicated. Dining Reservations must be made onboard and valid only on port days. ©2016 Royal Caribbean Cruises Ltd. Ships registry: The Bahamas.